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## LIMITED WARRANTY

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### General Warranty for APCO Interior Signs & Graphics

**LIMITED WARRANTY:** APCO Interior Sign Systems and Dimensional Graphics are sold with the understanding that the Purchaser has independently determined the suitability of such products for its purposes.

Standard APCO Interior Sign Systems and Dimensional Graphics are warranted to be free from defects in materials and workmanship for a period of **(3) years** from the date of shipment. During this period, any Standard APCO Interior Product shown to the satisfaction of APCO to be so defective, will be replaced without charge, or APCO may issue a credit in such amount as it deems reasonable. However, in no event shall APCO be responsible for claims beyond the replacement value of the defective product or in any way liable or responsible for incidental or consequential damages of any kind, indirect, special, nor for labor, removal or installation costs.

This Limited Warranty does not cover losses that occur as a result of:

- Shipping, improper installation (if not within APCO's project scope) or maintenance
- Misuse or neglect
- Normal wear and tear<sup>1</sup>
- Vandalism
- Repair or modification by anyone other than an APCO representative or employee
- Products that Purchaser or any third party modifies or alters, in which case the Purchaser bears the sole responsibility and liability for any such modification or alteration
- Installation of interior signs in exterior environments

**EXCLUSIONS:** This warranty covers only standard APCO interior products & dimensional graphics provided by APCO Graphics, Inc., sold and in use within the United States, Puerto Rico and Canada. Custom-fabricated products (i.e. non-modular signs) offer a **(1) year** warranty unless otherwise stated in writing by APCO.

**NOTICE AND INSPECTION:** If you believe the installed product may qualify for warranted defects, contact APCO immediately at 877.988.2726 or sales@apcosigns.com. Prior to returning any product, the Purchaser is required to contact APCO for return authorization. Pack product in suitable shipping container and address to the person who authorized return. Insure for appropriate value (or assume the risk of loss or damage during shipment). Please prepay shipping charges.

**NO EXPRESS WARRANTIES OR NON-IMPLIED WARRANTIES, WHETHER OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR USE, OR OTHERWISE, EXCEPT AS SET FORTH ABOVE (WHICH IS MADE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES) SHALL APPLY TO PRODUCTS SOLD BY APCO. APCO SPECIFICALLY DISCLAIMS AND EXCLUDES ALL OTHER SUCH WARRANTIES. NO WAIVER, ALTERATION, ADDITION OR MODIFICATION OF THE FOREGOING CONDITIONS SHALL BE VALID UNLESS MADE IN WRITING AND SIGNED BY AN EXECUTIVE OFFICER OF APCO. NO SALESPERSON, REPRESENTATIVE OR AGENT OF APCO IS AUTHORIZED TO GIVE GUARANTEE, WARRANTY OR MAKE ANY REPRESENTATION CONTRARY TO THE ABOVE.<sup>2</sup>**

<sup>1</sup> Normal wear and tear may include but is not limited to occurrences such as slight paint chipping/scratching resulting from frequent insert removal/replacement, contact with rough/sharp objects, incidental contact with pedestrian traffic, etc. (may be rectified with touch-up paint), slight fading of colors over the course of several years (especially with paper inserts and/or signs that are exposed to direct or indirect sunlight), etc.

<sup>2</sup> This Limited Warranty gives the Purchaser specific legal rights. However, rights may vary from state to state.